

High Fidelity Wraparound Supervisor/Coach

FULL-TIME

ALBUQUERQUE, NM

SALARY: \$50,000 – \$65,000



DEPARTMENT/GROUP
Clinical

REPORTS TO
Clinical Director

POSTING END DATE
Until filled

Centro Sávila is dedicated to transforming the lives of families and individuals by providing comprehensive, community-based support services. We are committed to ensuring equitable access to care and creating sustainable solutions that promote positive behavioral health outcomes. We are currently seeking qualified applicants to join our passionate team as a High Fidelity Wraparound Supervisor/Coach. As part of our organization, you'll have the opportunity to serve diverse populations and make a meaningful impact in building health equity while working alongside an experienced, hardworking and dynamic team. Centro Sávila offers a flexible and supportive working environment with competitive compensation and professional development opportunities for all employees.

REQUIREMENTS & RESPONSIBILITIES

The High Fidelity Wraparound Supervisor/Coach will provide leadership and coaching to a team of Wraparound Facilitators, ensuring the implementation of the High Fidelity Wraparound (HFW) process with fidelity and quality. The ideal candidate will have experience in managing wraparound teams, providing support to staff, and working with families to navigate complex systems of care. This role involves supervision, training, and mentoring to ensure that families receive effective, family-centered, and strengths-based services. The Supervisor/Coach will also collaborate with community partners to ensure comprehensive care and outcomes for children and families.

Key Requirements

- Obtain and maintain Wraparound Facilitator Certification from the New Mexico Credentialing Board for Behavioral Health Professionals (NMCBBHP) within 6 to 12 months of enrollment. Centro Sávila will support with the certification process.
- Complete the requirements of the Coach in Training (CIT) track.
- Obtain the Coach Endorsement within 9 months from being accepted in the CIT track.
- Maintain Coaching Endorsement reviewed every 2 years at Wraparound Recertification

Key Responsibilities

- **Supervision & Coaching:** Provide regular supervision and coaching to Wraparound Facilitators to ensure high-quality service delivery and adherence to the High Fidelity Wraparound model.

Submit cover letter and resume to
centrosavilajobs@centrosavila.com



centrosavila.org
1317 Isleta Blvd SW
Albuquerque, NM 87105
505.312.7296

- **Training & Development:** Lead and facilitate ongoing training, workshops, and team meetings to ensure staff are equipped with the knowledge and skills to implement Wraparound services effectively.
- **Family Engagement:** Support and guide staff in building collaborative, strength-based relationships with families, ensuring the wraparound process meets the unique needs of each family.
- **Case Management Oversight:** Monitor the development, implementation, and review of individualized plans for each family, ensuring that all goals, interventions, and services align with the family's needs.
- **Collaboration & Coordination:** Collaborate with community partners, service providers, and other stakeholders to coordinate services and resources, promoting holistic and integrated support for families.
- **Monitoring & Reporting:** Ensure accurate documentation of services and maintain high fidelity to wraparound principles, including participation in outcome evaluations and performance reviews.
- **Cultural Competency:** Promote culturally competent care that reflects the values and preferences of the families served.

QUALIFICATIONS

Required Qualifications

- Bachelor's degree in Social Services, Human Services, or a related field, with a minimum of four (4) years of experience working with the target population and/or in a High-Fidelity Wraparound program, including supervisory responsibilities. Lived experience may be considered for up to two (2) years of the required experience.
- Understanding of the High Fidelity Wraparound model, family-centered practices, and behavioral health services.
- Strong communication, leadership, organizational, and problem-solving skills. Ability to work independently and as part of a collaborative team.
- Valid driver's license and access to reliable transportation.
- Must pass a pre-employment criminal background check.

Preferred Qualifications

- Wraparound Coach or Facilitator certification or other relevant certifications. Centro Sávilá will assist in obtaining certification.
- Experience working with children, youth, and families with complex needs, including behavioral health, substance use, and trauma.
- Spanish/English bilingual skills are a plus.

BENEFITS

This is a benefits eligible position. Centro Sávilá provides a comprehensive package of benefits including medical, dental, vision, retirement plan, and life insurance.

- 100% of health, dental, vision, and life insurance plans for full-time employees
- 34 paid holidays, including a paid week for Spring and Winter breaks, plus accrued paid time off

The benefits package will be reviewed annually and may be adjusted to align with the evolving needs of both employees and the organization. Additionally, the number of paid days off for holidays can vary from year to year.

Centro Sávila is an equal opportunity employer that values and celebrates diversity, committed to fostering an inclusive environment for all employees, team members, and clients from diverse backgrounds. As a progressive organization, we expect applicants to actively contribute to a collaborative, inclusive, and culturally diverse workplace. Our team consists of highly dedicated and motivated individuals working toward transformative change in our communities. We welcome anyone who shares our passion for social justice and inclusivity to join our team and help drive meaningful impact for the diverse populations we serve.

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